

June 2, 2020 | Bulletin 3

# EOC BULLETIN

An official update from the Village of Queen Charlotte  
Emergency Operations Centre (EOC)

## EOC MOVES TO LEVEL 1

On **March 18, 2020**, the Village of Queen Charlotte activated our Emergency Operations Centre (EOC) at a Level 2, in response to the COVID-19 pandemic. Today, **June 2, 2020**, we are scaling back our EOC to a Level 1. At this stage, we are focused on being prepared and on stand-by in case of any changes.

This will see the following changes in our COVID-19 response:

- **the dedicated COVID-19 helpline**, having received no calls for help in weeks, will become a line to reach the Community Support Officer on 250-637-1780
- **the Community Support Officer** will continue to assist our local businesses become COVID-19 ready to help them stay in business safely.
- **the anonymous reporting page** has been deactivated, with zero reports.
- **Food deliveries**, coordinated with the Island Wellness Society, will be ramping down between now and the end of August. Drivers from the EOC will be still be in place to deliver food to those in need.
- **Planning** will continue with a small EOC team to keep the community prepared in case there is a surge or second wave.
- **Charlotte's Wellness Helpers** will stay in place and check-in with a list of vulnerable people

We would like to thank our community for everything you have done together to get through these difficult times. Please continue to extend compassion to one another, while practicing proper hand washing and physical distancing.

At this time, our Village staff are largely stepping away from the EOC and returning to their municipal roles. We are focusing on preparing to re-open our office to the public. We will keep you all updated.